

Last Updated: July 8, 2011

National Association of Triads, Inc. Resource List

Administration on Aging (AoA)

One Massachusetts Avenue, NW
Washington, DC 20001
(202) 619-0724
TDD: (800) 877-8339
Eldercare Locator: (800) 677-1116
Fax: (202) 357-3555
aoainfo@aoa.hhs.gov
www.aoa.gov

ALZHEIMER'S RESOURCES

Alzheimer's Association

225 North Michigan Avenue, Floor 17
Chicago, IL 60601-7633
24/7 Helpline: (800) 272-3900
TDD: (866) 403-3073
Fax: (866) 699-1246
info@alz.org
www.alz.org

National Silver Alert Program

(866) 840-3639
<http://nationalsilveralert.org>

American Automobile Association Foundation for Traffic Safety

www.seniordrivers.org

American Association of Retired Persons (AARP)

601 E Street, NW
Washington, DC 20049
(888) 687-2277 (OUR AARP)
member@aarp.org
www.aarp.org

American Bar Association

Commission on Law and Aging

740 15th Street, NW
Washington, DC 20005-1019
(202) 662-8698
Fax: (202) 662-8698
abaaging@abanet.org
<http://new.abanet.org/aging/>

American Federation for Aging Research (AFAR)

55 W 39th Street, 16th Floor
New York, NY 10018
(888) 582-2327

Fax: (212) 997-0330

info@afar.org

www.afar.org

www.infoaging.org

Better Business Bureau (BBB)

4200 Wilson Blvd, Suite 800

Arlington, VA 22203-1838

(703) 276-0100

Fax: (703) 525-8277

www.bbb.org

Citizen Corps

800 K Street, NW, Suite 640

Washington, DC 20472-3630

CERT Program: cert@dhs.gov

Citizen Corps: citizencorps@dhs.gov

www.citizencorps.gov

Consumer Action Handbook

Federal Citizen Information Center

U.S. General Services Administration

1800 F Street, NW, Room G142

Washington, DC 20405

(202) 501-1794

www.consumeraction.gov

Consumer Federation of America

1620 I Street NW, Suite 200

Washington, DC 20006

(202) 387-6121

www.consumerfed.org

CREDIT BUREAUS

Annual Credit Report Request Service

PO Box 105283

Atlanta, GA 30348-5283

(877) 322-8228

www.annualcreditreport.com

OptOutPrescreen.com

PO Box 600344

Jacksonville, FL 32260

(888) 567-8688 (5OPTOUT)

TDD: Call 711 and refer the relay operator to (800) 821-9631

www.optoutprescreen.com

Experian (formerly TRW)

475 Anton Boulevard

Costa Mesa, CA 92626

(888) 397-3742 (Experian) (to order credit report and to report credit card fraud)

www.experian.com

Equifax

PO Box 740250
Atlanta, GA 30374-0250
(888) 766-0008 (to report credit card fraud)
(800) 685-1111 (to request credit report)
www.equifax.com

TransUnion

P.O. Box 6790
Fullerton, CA 92834
(800) 680-7289 (fraud victim assistance)
(800) 877-322-8228 (to request credit report)
www.transunion.com

Deaf Telephone Services

TDD-TTY
(800) 855-1155

U.S. Department of Health and Human Services (HHS)

200 Independence Avenue, SW
Washington, DC 20201
(877) 696-6775
(202) 619-0257
www.hhs.gov
www.hhs.gov/about/referlst.html (alphabetical directory of HHS information and hotline topics)

U.S. Department of Justice (DOJ)

950 Pennsylvania Avenue, NW
Washington, DC 20530-0001
(202) 514-2000
TTY: (202) 514-0716
askdoj@usdoj.gov
www.usdoj.gov

Direct Marketing Association (DMA)

(Instructions for removing your name from direct mail, telemarketing, and email lists)
1120 Avenue of the Americas
New York, NY 10036-6700
(212) 768-7277
customerservice@the-dma.org
www.the-dma.org

Eldercare Locator

(800) 677-1116
<http://www.eldercare.gov/Eldercare/Public/Home.asp>

Federal Interagency Forum on Aging-Related Statistics

3311 Toledo Road, Room 5419
Hyattsville, MD 20782
(800) 232-4636
www.agingstats.gov

FirstGov for Seniors

USA.gov
U.S. General Services Administration
Office of Citizen Services and Communication
1800 F Street, NW, Suite G-142
Washington, DC 20405
(800) 333-4636 (FED-INFO)
www.firstgov.gov/Topics/Seniors.shtml

Gerontological Society of America

1220 L Street, NW, Suite 901
Washington, DC 20005
(202) 842-1275
Fax: (202) 842-1150
geron@geron.org
www.geron.org

Hearing Aid Helpline

International Hearing Society
16880 Middlebelt Road
Livonia, MI 48154
(800) 521-5247
www.ihsinfo.org

Home Safety Council

1250 Eye Street, NW, Suite 1000
Washington, DC 20005
(202) 330-4900
Fax: (202) 330-4901
info@homesafetycouncil.org
www.homesafetycouncil.org

IDENTITY FRAUD**Privacy Rights Clearinghouse (PRC)**

(619) 298-3396 (consumer hotline to report privacy abuse and request information)
<http://www.privacyrights.org/identity.htm> (identity theft resources and fact sheets)

U.S. Department of Justice (DOJ)

<http://www.usdoj.gov/criminal/fraud/websites/idtheft.html> (identity fraud information and tips to avoid becoming a victim)

U.S. Federal Bureau of Investigation (FBI)

www.fbi.gov
www.fbi.gov/maicases/fraud/fraudschemes.htm (information on common frauds and schemes)

U.S. Federal Trade Commission (FTC)

<http://www.ftc.gov/bcp/edu/microsites/idtheft/>

U.S. Postal Service (USPS)

Postal Inspection Service
(877) 876-2455
<http://postalinspectors.uspis.gov/>

U.S. Secret Service
www.treas.gov/usss

U.S. Social Security Administration (SSA)
www.ssa.gov

International Association of Chiefs of Police (IACP)
615 North Washington Street
Alexandria, VA 22314
(800) 843-4227 (THE-IACP)
Fax: (703) 836-4543
www.iacp.org

International Association of Fire Chiefs
4025 Fair Ridge Drive, Suite 300
Fairfax, VA 22033-2868
(703) 273-0911
Fax: (703) 273.9363
www.iafc.org

Meals on Wheels Association of America (MOWAA)
203 South Union Street
Alexandria, VA 22314
(703) 548-5558
Fax: (703) 548-8024
www.mowaa.org

MEDICARE AND MEDICAID

Centers for Medicare & Medicaid Services (CMS)
7500 Security Boulevard
Baltimore, MD 21244-1850
(877) 267-2323
TTY: (866) 226-1819
www.cms.gov

Medicare Service Center
(800) 633-4227 (MEDICARE)
TTY: (877) 486-2048

Medicare Fraud and Abuse
(800) 477-8477 (HSS-TIPS)
Fax: (800) 223-8164
HHSTips@oig.hhs.gov

National Association of State Directors of Veterans Affairs (NASDVA)
107 South West Street, Suite 570
Alexandria, VA 22314
www.nasdva.com

National Association of State Units on Aging (NASUA)
Information/Resource/Referral Support Center
1201 15th Street, NW, Suite 350
Washington, DC 20005

(202) 898-2578
Fax: (202) 898-2583
info@nasua.org
www.nasua.org

National Center for Injury Prevention and Control

Centers for Disease Control and Prevention
4770 Buford Highway NE, MS K65
Atlanta, GA 30341-3724
(800) 232-4636 (CDC-INFO)
TTY: (888) 232-6348
cdcinfo@cdc.gov
www.cdc.gov/ncipc/

National Center on Elder Abuse (NCEA)

c/o Center for Community Research and Services
University of Delaware
297 Graham Hall
Newark, DE 19716
(302) 831-3525
Fax: (302) 831-4225
ncea-info@aoa.hhs.gov
www.ncea.aoa.gov

National Center for Victims of Crime

2000 M Street, NW, Suite 480
Washington, DC 20036
(800) 394-2255
(202) 467-8700
Fax: (202) 467-8701
www.ncvc.org

National Committee for the Prevention of Elder Abuse

1612 K Street, NW
Washington, DC 20006
(202) 682-4140
Fax: (202) 223-2099
ncpea@verizon.net
www.preventelderabuse.org

National Council on Aging, Inc. (NCOA)

1901 L Street, NW, 4th Floor
Washington, DC 20036
(202) 479-1200
Fax: (202) 479-0735
info@ncoa.org
www.ncoa.org

National Crime Prevention Council (NCPC)

2001 Jefferson Davis Highway, Suite 901
Arlington, VA 22202
(202) 466-6272
Fax: (202) 296-1356
www.ncpc.org

National Domestic Violence Hotline (NDVH)

(800) 799-7233 (SAFE)

TTY: (800) 787-3224

www.ndvh.org

National Fire Protection Association (NFPA)

1 Batterymarch Park

Quincy, MA 02169-7471

(800) 344-3555

Fax: (617) 770-0700

www.nfpa.org

National Fraud Information Center

(800) 876-7060

www.fraud.org

National Hospice and Palliative Care Organization (NHPCO)

1700 Diagonal Road, Suite 625

Alexandria, VA 22314

(800) 658-8898

(703) 837-1500

Fax: (703) 837-1233

info@nhpco.org

www.nhpco.org

National Institute of Environmental Health Sciences (NIEHS)

PO Box 12233

Research Triangle Park, NC 27709-2233

(919) 541-3345

TTY: (919) 541-0731

Fax: (919) 541-4395

www.niehs.nih.gov

National Institute on Aging (NIA)

Building 31, Room 5C27

31 Center Drive, MSC 2292

Bethesda, MD 20892

(301) 496-1752

TTY: (800) 222-4225

Fax: (301) 496-1072

www.nia.nih.gov

National Institutes of Health

NIH Senior Health

www.nihseniorhealth.gov

National Long Term Care Ombudsman Resource Center (ORC)

1828 L Street, NW

Washington, DC 20036

(202) 332-2275

Fax: (202) 332-2949

ombudcenter@nccnhr.org

www.ltcombudsman.org

National Organization for Victim Assistance (NOVA)

510 King Street, Suite 424
Alexandria, VA 22314
(800) 879-6682 (TRY-NOVA)
(703) 535-6682 (NOVA)
Fax: (703) 535-5500
nova@try-nova.org
www.try-nova.org

National Sheriffs' Association (NSA)

1450 Duke Street
Alexandria, VA 22314-3490
(800) 424-7827
Fax: (703) 683-6541
www.sheriffs.org

National Silver Alert Program

(866) 840-3639
<http://nationalsilveralert.org>

National Volunteer Fire Council (NVFC)

7852 Walker Drive, Suite 450
Greenbelt, MD 20770
(888) 275-6832 (ASK-NVFC)
(202) 887-5700
Fax: (202) 887-5291
nvfcoffice@nvfc.org
www.nvfc.org

Office for Victims of Crime

Training and Technical Assistance Center (OVC TTAC)

10530 Rosehaven Street, Suite 400
Fairfax, VA 22030
(866) 682-8822 (OVC-TTAC)
TTY: (866) 682-8880
Fax: (703) 279-4673
TTAC@ovcttac.gov
www.ovcttac.gov

Office of Community Oriented Policing Services (COPS)

U.S. Department of Justice
1100 Vermont Avenue, NW
Washington, DC 20530
(800) 421-6770 or (202) 307-1480 (Response Center)
AskCopsRC@usdoj.gov
www.cops.usdoj.gov

Paul B. Beeson Career Development Awards in Aging Research Program

(212) 703-9977
grants@afar.org
www.beeson.org

Senior Corps

1201 New York Avenue, NW
Washington, DC 20525
(800) 424-8867
(202) 606-5000
Fax: (202) 606-3472
help@joinseniorservice.org
www.seniorcorps.gov

Social Security Administration (SSA)

Office of Public Inquiries
Windsor Park Building
6401 Security Boulevard
Baltimore, MD 21235
(800) 772-1213
TTY: (800) 325-0778
www.ssa.gov

Social Security Administration (SSA) Fraud Hotline

Office of the Inspector General
PO Box 17768
Baltimore, MD 21235
(800) 269-0271
www.ssa.gov/oig/public_fraud_reporting/index.htm

Substance Abuse and Mental Health Services Administration (SAMHSA)

Department of Health and Human Services
1 Choke Cherry Road
Rockville, MD 20857
(800) 729-6686
(240) 276-2000
TTY: (800) 487-4889
Fax: (240) 276-2010
www.samhsa.gov

Urban Institute

2100 M Street, NW
Washington, DC 20037
(202) 833-7200
www.urban.org

U.S. Department of Health and Human Services

200 Independence Avenue, SW
Washington, DC 20201
(877) 696-6775
(202) 619-0257
www.hhs.gov
www.hhs.gov/about/referlst.html (alphabetical directory of HHS information and hotline topics)
www.healthfinder.gov (information and tools to help you stay healthy)

U.S. Senate Special Committee on Aging

G31 Dirksen Senate Office Building

Washington, DC 20510

(202) 224-5364

Fax: (202) 224-8660

mailbox@aging.senate.gov

www.aging.senate.gov

VOLUNTEER RESOURCES

Citizen Corps

800 K Street, NW, Suite 640

Washington, DC 20472-3630

CERT Program: cert@dhs.gov

Citizen Corps: citizencorps@dhs.gov

www.citizencorps.gov

Corporation for National & Community Service

1201 New York Avenue, NW

Washington, DC 20525

(202) 606-5000

TTY: (800) 833-3722

www.serve.gov

Peace Corps

1111 20th Street, NW

Washington, DC 20526

(800) 424-8580

www.peacecorps.gov

Senior Corps

1201 New York Avenue, NW

Washington, DC 20525

(800) 424-8867

(202) 606-5000

Fax: (202) 606-3472

help@joinseniorservice.org

www.seniorcorps.gov

VolunteerMatch

717 California Street, Second Floor

San Francisco, CA 94108

(415) 241-6872

support@volunteermatch.org

www.volunteermatch.org

Volunteers of America

1660 Duke Street

Alexandria, VA 22314

(800) 899-0089

(703) 341-5000

Fax: (703) 341-7000

info@voa.org
www.volunteersofamerica.org

Young Men's Christian Association (YMCA)

YMCA of the USA
101 North Wacker Drive
Chicago, IL 60606
(800) 872-9622
www.ymca.net

Young Women's Christian Association (YWCA)

1015 18th Street, NW, Suite 1100
Washington, DC 20036
(202) 467-0801
Fax: (202) 467-0802
info@ywca.org
www.ywca.org